

Data Sheet

Fulcrum for IT Professionals

Let's face it, field teams often march to the beat of their own drum.

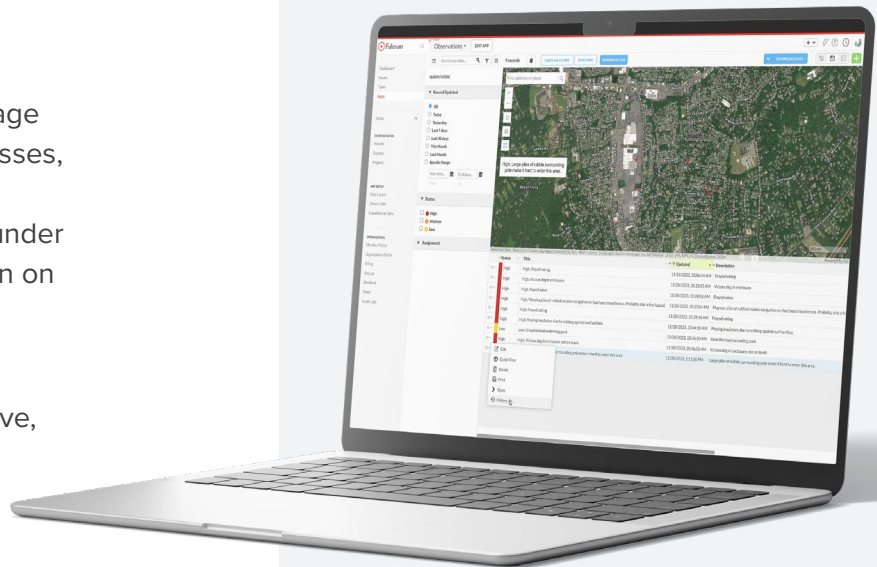
They need the freedom to pick the tools that resonate with their unique challenges, but without turning IT security into a free-for-all. So, here's the plan: let's give them the keys to the kingdom.

Sort of.

We're talking about a setup where they can manage their data, choose their tools, and run their processes, all while ensuring these tools perfectly interface with the existing applications and infrastructure under IT's umbrella. This approach doesn't just cut down on the IT backlog. It turns field teams into agile, self-sufficient units.

The result? Field teams get the flexibility they crave, and IT maintains the control it requires while ensuring flawless integration with core applications and infrastructure.

And Fulcrum's the platform that makes it happen.



What security protocols are in place?

SOC 2 Type 2 Certification with three trust criteria (security, availability, and confidentiality)

Data encrypted at rest and in transit

Read-only audit logs for all logged account activity

SAML v.2 for SSO using Azure, Okta, and others

SCIM-based provisioning

Customizable user roles

Available GDPR SCCs

Data residency options available in US, EU, and AU

Third-party penetration tests

ISO 27001 certification (in process)

What is Fulcrum?

Fulcrum is a GIS-enabled SaaS digital field inspection management platform, simplifying field inspections with easy-to-use checklists, team-wide issue and task management, and fully customizable inspection processes that can be built in minutes. The Fulcrum platform's core principles are:

Standardize data collection

Optimize processes with a unified platform delivering:

- Increased productivity and reliability
- Improved data quality across all use cases
- Real-time delivery of reliable data

Customize collection processes

Easily adapt to changing requirements using:

- Drag-and-drop app modification
- Full customization and extension capabilities
- Customizable reporting and alerting

Streamline two-way integration

Expand the reach and usefulness of your data with:

- Best-in-class integration with Esri ArcGIS
- Real-time, two-way integration for any application
- Built-in integration with email, SMS, and more

How does Fulcrum work?

The Fulcrum platform consists of a web application portal and a mobile client, with mobile apps built for the native iOS and Android ecosystems.

Simplifying the FieldTech landscape

Field teams have an app for everything: one for keeping an eye on assets, another for mapping them out with GIS, and yet another for all things Field Service Management. They're juggling apps for scheduling, locating assets, and logging specific details, all while trying to sync up with the office-based systems.

It's a lot.



This app overload means IT is forever playing catch-up with different OS and hardware updates, navigating a maze of security protocols, and deciphering a Babel of app customizations and interfaces.

Fulcrum serves to streamline this technological tangle. By adopting Fulcrum, organizations can significantly reduce the number of mobile apps required by their field teams. This consolidation brings several key advantages:

Reduced dependencies. Less reliance on specific operating systems and mobile device hardware, simplifying IT support and reducing costs.

Simplified integration. By minimizing the variety of field data sources, integrating this data into your application infrastructure becomes more straightforward.

Easier customization. The need for IT to customize apps for field use is drastically reduced, if not eliminated, allowing for a more uniform deployment of technology.

Streamlined authentication. Support for single sign-on, provisioning, and de-provisioning is simplified, enhancing security while reducing administrative overhead.

Consistent field experience. Ultimately, Fulcrum helps create a more uniform and efficient field operation, improving productivity without overextending IT resources.

Switching to Fulcrum simplifies the tech mess. It's a smart move that eases the strain on IT departments and gives field teams the agile tools they need. This not only boosts field operations but also slots neatly into your IT strategy. Everything becomes smoother, more secure, and better connected.

Have more questions?

Please refer to our **Security and Infrastructure** page for more information. In addition, Fulcrum's SOC2 is **available upon request**.