Fulcrum

Data Sheet

Fulcrum for IT Professionals



Fulcrum is the Field Operations Management platform field organizations use to run, record, and close out their work. For IT teams, this means one certified platform behind every field workflow. Field teams build their own apps, and IT always knows exactly where the data ends up.

The cost of field app sprawl

Field teams often run on a patchwork of apps: one for assets, another for maps, and more for inspections, scheduling, and safety checks. Each app brings its own updates, security reviews, device requirements, and integrations for IT to maintain. Consolidating that work onto Fulcrum gives IT teams one platform to vet, secure, and connect to the rest of the business.



Security and compliance

Spatial Networks, Inc., the company behind Fulcrum, runs a security program that's independently certified and audited every year. The controls below apply across the entire platform:

- ISO/IEC 27001:2022 certification
- SOC 2 Type II audit with three trust criteria (security, availability, and confidentiality)
- Data encrypted at rest and in transit
- Read-only audit logs for all logged account activity

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- SAML 2.0 single sign-on (SSO) with Microsoft Entra ID, Okta, and other identity providers
- System for Cross-domain Identity Management (SCIM) provisioning
- Customizable user roles
- General Data Protection Regulation (GDPR) Standard Contractual Clauses available
- Data residency options in the US, EU, and Australia
- Third-party penetration tests

Architecture

Fulcrum runs as a single cloud platform, so IT teams manage one environment for office and field teams alike.

- **Web and mobile.** Office teams work in a cloud-hosted web application, and field teams use native mobile apps for iOS and Android.
- **Offline sync.** Fieldworkers capture data without a connection, and records sync once their devices reconnect.
- **One system of record.** Every record, photo, and edit lives in one platform, so IT secures and audits a single system.

Integration

Fulcrum pulls context in from enterprise systems and pushes completed work back out, so field data reaches every team that needs it.

- **Esri ArcGIS.** Fulcrum is an Esri partner with native GIS and two-way ArcGIS integration.
- **Any application.** A very complete REST API and Data Events move data in real time between Fulcrum and other enterprise systems.
- **Alerts.** Built-in email and SMS integration sends notifications when records change.
- **Numerous input/output formats.** JSON/GeoJSON, KML, Shapefiles, PostgreSQL, CSV, XLSX, and others.

Building without the backlog

Field teams build and change their own workflows, and IT sets the guardrails every one of them runs inside.

- **No-code builder.** Field teams create and change workflows in a drag-and-drop builder, so routine requests stay off the IT backlog.
- **AI-assisted building.** The Fulcrum MCP connector links an AI assistant to Fulcrum, so teams can describe a process and let the assistant build the workflow.
- **Extensions.** Developers extend Fulcrum with custom App Extensions, including ones built with AI coding assistants.
- **Governed by default.** Every workflow and extension runs inside the same certified platform and inherits the controls IT has already approved.

One platform for the field and for IT

Field teams get a platform they can shape to their own work, and IT gets one certified system to secure, integrate, and support. Consolidated data, fewer apps, and independently audited controls give IT teams a field operation that takes far less effort to manage.

Want to learn more?

Request the ISO/IEC 27001:2022 certificate issued to Spatial Networks, Inc. and Fulcrum's SOC 2 Type II report through the **Fulcrum Trust Center** or by contacting your Fulcrum representative.

And when you're ready, **book a free demo** to see how Fulcrum works for your team.

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