

Data Sheet

Fulcrum for the field and beyond



Ever thought a GIS-first data collection platform like Fulcrum was just for field inspections? Think again. In the electric utility sector – or any industry where precision and efficiency are paramount (and that’s all of them, right?) – Fulcrum is a versatile game-changer. Fulcrum redefines efficiency, not just for those on the ground, but for a host of roles within an organization. From the meticulous accuracy required in asset management to the strategic foresight needed for project planning, Fulcrum transforms data into actionable insights across every level of enterprise operations.

Join us as we explore how Fulcrum’s versatility plays out across various roles within our sample organization – an electrical utility – from the folks in the trenches doing field work to those who strategize and manage behind the scenes, turning data into dynamic business solutions.

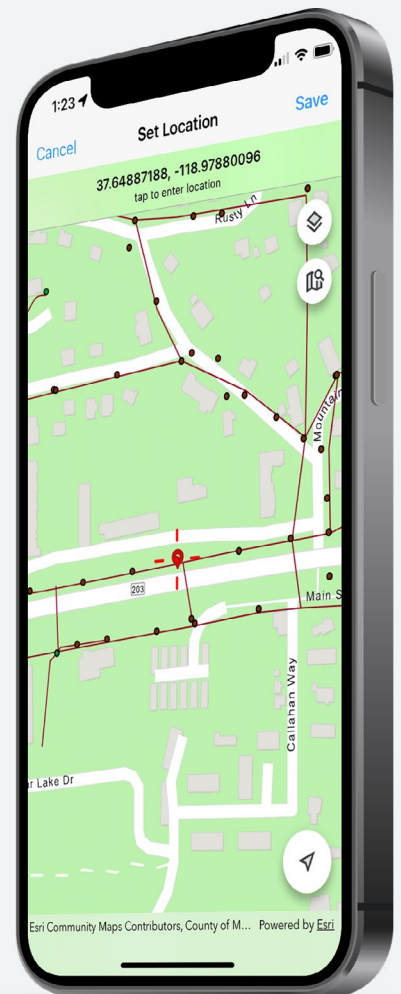


Field service technicians

Role: Conducting field inspections, maintenance, and repairs of electrical infrastructure.

How Fulcrum can help

- Capture and access real-time field data, including photos and GPS locations.
- Streamline field reporting, reducing paperwork and increasing efficiency.
- Share updates with central operations for faster decision-making capabilities, and customizable reporting and alerting.





Safety and compliance officers

Role: Maintaining safety standards and compliance with OSHA and other regulatory agencies

How Fulcrum can help

- Conduct thorough safety audits and inspections with flexible checklists.
- Efficiently manage compliance data for easy access and organization.
- Automatically generate detailed reports, enhancing communication with regulators and stakeholders.



Emergency response teams

Role: Responding to emergencies like outages with speed and efficiency.

How Fulcrum can help

- Quickly gather field data, photos, and GPS locations for rapid situation assessment.
- Share critical updates and alerts seamlessly to speed up decision-making.
- Use real-time insights for agile resource allocation and team direction, enhancing response effectiveness.



Environmental compliance specialists

Role: Monitoring environmental impact and regulatory compliance.

How Fulcrum can help

- Track and analyze environmental data for proactive management.
- Simplify environmental audits with customizable tools.
- Guide operations to stay within environmental regulations.



Asset management teams

Role: Overseeing and maintain critical physical assets like transformers and substations.

How Fulcrum can help

- Track asset health and status in real-time for informed maintenance scheduling.
- Plan asset upgrades or replacements with data-driven insights.
- Enhance asset lifecycle management through comprehensive data analysis.



Project managers

Role: Directing and overseeing projects, such as infrastructure upgrades or new installations.

How Fulcrum can help

- Monitor project progress closely with real-time, detailed data.
- Coordinate timelines and team collaboration to meet key milestones.
- Leverage data insights for smarter project planning and execution.



Operations managers

Role: Managing daily operations for optimal efficiency and effectiveness.

How Fulcrum can help

- Automate workflows to cut down manual tasks and boost productivity.
- Track and manage work efficiently with real-time updates for agile decision-making.
- Use dashboards for data analysis, aiding strategic planning and ongoing improvements.



Customer service managers

Role: Managing teams of agents handling customer inquiries and communications.

How Fulcrum can help

- Streamline information flow between field teams and customers for efficient updates.
- Use real-time data to keep customers informed about issues like outages or repairs.
- Quickly relay customer reports (e.g., downed power lines) to field teams for faster response.
- Improve customer satisfaction with timely, accurate information.

Are you ready to transform your organization's approach to data and operations management?

Contact a Fulcrum expert today to discover how our platform can tailor solutions to your specific needs, driving efficiency and precision in every aspect of your enterprise. Let's unlock the full potential of your data together!